

Role Profile

What is the role?	Youth Support Worker
Responsible for:	No staff
Reports to:	Team Leader



Origin – shaping communities; building lives

Origin exists to make change happen for the good of communities. We help people by providing affordable homes – but that's not enough. We support vulnerable residents to lead happy and better lives. We empower our staff to take action and rise to every challenge with 'can do' positivity.

Good people are the future of our innovative, working community. We have placed an exciting 'People' strategy at the heart of our culture – to support training and personal development, to deliver our values and to move Origin forward.

The opportunity

We're looking for a committed and motivated person to join our team and work closely with the Camden Pathway to support and facilitate positive steps to independence for a caseload of young people who are Care Leavers and Unaccompanied Minors. You are proactive and confident in managing challenging behaviours and assessing risk. Flexibility is necessary to provide cover in a busy and thriving Young People Service. This is a great opportunity for applicants to take ownership of a caseload of young people and support them through the last stages of their journey within the Pathway. This role calls for a high degree of initiative, judgement, accuracy, confidentiality, and discretion. If you're a patient and understanding person, you'll be able to set boundaries, prioritise work, and adapt to change when necessary. As someone who wants to get ahead, we will help you develop a wide range of skills – we are a supportive team who values your professional development.

What you'll do

Take the lead

- Take responsibility for the provision of a high-quality support service to young people who are Care Leavers and Unaccompanied Minors, under the guidance of the Team Leader and Service Manager.
- Hold a caseload of clients, plan and deliver support to them on an individual and group basis promoting client involvement at all times.
- Ensure that individual care and support plans for young people are developed and regularly reviewed in conjunction with the individuals concerned and other appropriate professionals, carers and advocates.
- Assist service users to identify what support they need and outcomes they would like to achieve.
- Keep up-to-date and accurate records of needs, risk, support plans, outcomes and case notes.
- Assess the needs of young people, and provides personalised support in areas such as health, wellbeing, fitness, smoking, drugs, gangs, violence, relationships and bullying.
- Implement effective safeguarding practice for vulnerable adults and children in accordance with local authority and Origin Housing policies.
- Accurately input service user data onto a client database in a timely manner and ensure records are maintained to evidence compliance with the service requirements.
- Maintain the health and safety of the building- arranging for repairs to communal areas and related fixtures & fittings, keeping bin areas, entrances, corridors and the office tidy; controlling security to the building. Carrying out essential spot checks, fire safety checks and fire alarm testing on a rota basis.

Give your time

- Attend all team meetings, case discussions, reflective practice as arranged by the Team Leader and Service Manager.
- Hold regular service user meetings, social inclusion activities and facilitate peer support.
- Attend and contribute to multi-agency meetings as and when required.

Bring people together

- Support people to deal with anti-social behaviour, incidents, and neighbour disputes.
- Liaise with internal stakeholders and external organisations when needed, maintaining good working relationships whilst ensuring service user's needs are met.
- Clearly explain the remit of the service to a range of service users and other professionals as appropriate.
- Develop effective working relationships with individual service users whilst ensuring appropriate boundaries are understood and maintained at all times.

- Liaise with colleagues at Origin Housing and within the Camden Pathway to ensure effective delivery of the project, as directed by the Team Leader and Service Manager.
- Support service users to make full use of community facilities, play an active role in their community and take up cultural, recreational, educational and employment opportunities.
- Work in partnership with professionals from other organisations that support young people such as social care, physical/sexual/mental health, police, education, youth offending teams and local authorities.

Come forward with a can-do attitude

- Encourage social inclusion and facilitate personal, social, and educational growth in young people.
- Support service users to maximise their income, to access benefits, and budget to cover domestic bills, living expenses and moving costs.
- Support service users to identify, move into, and sustain housing which meets their needs, including supporting them to bid for council properties and access the private rented sector.
- Participate in the on-going development of the service to meet the changing needs of the service users.

Go the extra, extra mile

- Comply and participates in the development of the operational policies and procedures whilst also keeping abreast of issues nationally to ensure best current practice is applied within the service.

What you'll need

A motivational approach

Collaboration is highly important; you'll need to demonstrate your experience of working effectively within a team.

Relationship building skills

We work closely with the Camden Pathway Team and external services; you'll need experience of successful partnership working and communication.

Proven ability

You will need good understanding of safeguarding young people, risk assessment and management of incidents.

A strategic brain

We move things forward and get things done; you'll need experience of using your initiative and managing challenging situations and behaviours.

Confident writing skills

You'll need to be a confident communicator across all channels but, specifically, you'll need experience of maintaining up to date written records, support plans and risk assessments.

Do you share our values?

The ideal candidate will work within the team to ensure a consistent service is provided to all the young people and that service delivery meets the service specifications. This is a rewarding and exciting position, responsible for building relationships and trust with young people as well as internally within your Origin team and externally with the Camden Pathway and supporting organisations.

Additionally, we would like you to:

- Support your own personal development by attending training events
- Comply with the Association's health and safety policies
- Comply with the Association's Code of Conduct by behaving in a professional manner at all times
- Demonstrate commitment to valuing diversity and upholding the Association's equal opportunities policy at all times

Tell us your story

We are looking forward to learning about you. Please help us get to know you by sending your latest CV and covering letter detailing how your experience meets the role above. We have outlined the key behaviours and values we'll expect of you, and the knowledge, experience, and skills you need to do the job. You'll be assessed on all these elements at various stages throughout the selection process. You can find out more about us by simply visiting www.originhousing.org.uk

Please note we will be asking for satisfactory references and DBS check. Successful applicants for interview will be contacted within seven days after the closing date.

Benefits for the right person

We reward our people for the work they do. We appreciate commitment, initiative and going the extra mile. At Origin, our comprehensive range of benefits care about the 'whole' person. As well as offering you great-to-have discounts, we look after your health and well-being too – personalising your benefits package to you.

We offer:

- Access to a range of discounts on services, products, and experiences. Not simply picked at random but personalised to you
- Tailor-made Healthcare plans and/or insurance plans – let us know your preference
- An Employee Assistance Programme that supports your well-being and is there to provide valuable help at all times
- A choice of rewards that you choose where to spend
- An Awards recognition scheme that champions individual achievement

See our new benefits portal where you can select the options that suit your lifestyle.

Closing date:

Interview and assessment date:

Please feel free to download the full job specification [here](#) <Add hyperlink to 'here'>

Thank you for your interest in Origin.