

Person Specification

Job Title	Operations Manager
Grade	PO7
Service/Section	Street Services
Directorate	Communities, Environment & Central

Method of Assessment: AF= Application Form, T = Test, P = Presentation, I = Interview **Shortlisting Criteria:** Essential criteria assessed via application form should be used to shortlist.

Criteria	Method of	Short listing
	Assessment	Criteria
	AF= application form T = test P = presentation I = interview	Essential criteria assessed via application form should be used to shortlist
Experience		
• Demonstrable experience of working in environmental services at a management or senior management level.	AF/I	Essential
• Demonstrable experience of leading teams and managing staff.	AF/I	Essential
Knowledge		
 Knowledge of relevant legislation in relation to the delivery of waste and recycling collections, street cleansing and other environmental services 	AF/I	Essential
Skills and Abilities		
• Proven ability to effectively manage and direct a multi-disciplinary team of supervisory staff to deliver effective waste collection and	AF/I	Essential
 environmental cleansing services boroughwide. Ability to monitor financial performance and maintain effective budgetary control. Ability to build and maintain effective 	AF/I	Desirable
working relationships at all levels and with a range of stakeholders.	AF/I	Essential

 Ability to work in a complex and political environment. Ability to improve services through innovative and alternative approaches. Hold a full clean driving license. 	AF/I AF/I/P AF/I	Desirable Desirable Desirable
 Equal Opportunities Understanding of and commitment to the Council's equal opportunities policies and ability to put into practice in the context of this post. Understanding of and commitment to achieving the Council's staff values and ability to put into practice in the 	AF/I AF/I	Essential Essential
context of this post.		