Britannia Education Trust

Job Description Receptionist/Clerical Assistant Scale 2

Person Reports To: Trust Business Manager

Person Supervises: No supervisory responsibility

Purpose of Job: To provide reception/clerical support to the main school office

Duties & Responsibilities

- 1. To carry out receptionist duties, admitting and welcoming visitors and parents into the school and dealing with routine enquiries. Maintaining confidentiality and professional manner at all times.
- 2. Follow and implement all school safeguarding policies, including visitor registration procedures
- 3. Maintain a tidy reception/office area. Ensure that documents are replenished and kept up to date
- 4. To take responsibility for answering the school telephone, providing a courteous and efficient response to callers receiving and giving messages on behalf of other members of staff
- 5. To keep a register of children collected late and children going out of school during the day
- 6. To supervise children waiting to be collected at the end of each school day
- 7. To assist with photocopying and collate, distribute a variety of resources, reports. letters and newsletters. To be responsible for photocopiers i.e. report faults, change inks
- 8. General filing as required
- 9. Facilitate meetings: prepare rooms, hospitality and documents/papers for meetings ie Governor
- 10. Sort and distribute post/deliveries
- 11. Maintain tidy stationery cupboards, stationery stock check, uniform, order supplies as required.
- 12. General tidying of school resources left in free areas ie returning resources from corridors, staffroom
- 13. Update parent notice boards, waiting areas
- 14. Training as required i.e. Sims, Class Dojo
- 15. Such other duties within the competence of the post-holder which may reasonably be required from time to time





