

COTTINGTON CLOSE Resident Management Organisation

The Cottington Close estate comprises 247 flats (161 tenanted and 86 leasehold) situated in ten medium-rise blocks and located on Kennington Park Road in Lambeth, close to Kenning tube station. The estate is owned by Lambeth Council.

Cottington Close Resident Management Organisation (RMO) took over management of the housing services from Lambeth Council in January 1993. The RMO has a Board of Management which oversees the delivery of the services and the office is based on the estate. The staff team comprises an Estate Director, Housing Officer, Estate Supervisor, Customer Service Manager, and three full-time caretakers. The RMO has a management agreement with Lambeth Council which sets out the services the RMO will deliver, which cover:

- Repairs and maintenance to tenanted properties and communal estate areas
- Management of gas servicing and repairs for tenants via an external contractor
- Rent collection and arrears control
- Leasehold service charge collection
- Tenancy management
- Estate cleaning
- Grounds maintenance (including gardens)
- Caretaking service

For more information about Cottington Close RMO, please visit www.cottingtonclosermo.com.